

**TURKIYE PUBLIC AND MUNICIPAL
RENEWABLE ENERGY PROJECT
(PUMREP)**

**37. 695 MWp/25MWe SOLAR
(PHOTOVOLTAIC) POWER PLANT
PROJECT OF ŞANLIURFA WATER AND
SEWERAGE ADMINISTRATION (ŞUSKİ)**

Ex-Post Social Audit

JANUARY 2026

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1. SUBPROJECT INTRODUCTION AND PURPOSE

1.1 Subproject Name, Objective, and Scope

Turkiye Public and Municipal Renewable Energy Project (PUMREP) (The Project) aims to support the Government of Turkiye to scale-up renewable energy use in the public sector by focusing on central government buildings and municipalities. The Project will contribute to expanding the distributed Renewable Energy (RE) market in public facilities by addressing the barriers and help demonstrate leadership in the public sector to use sustainable energy solutions to deliver on the country's climate mitigation commitment and enhance energy security.

The PUMREP will support introducing RE technologies in municipalities and will be implemented by İller Bankası Inc. (ILBANK). The RE installations will be primarily used to offset the overall energy consumption from public facilities (e.g., administrative buildings, water supply and water treatment, public lighting, etc.) and thus reduce the municipalities' energy bills.

Şanlıurfa Water and Sewerage Administration (ŞUSKİ) 37.695 MWp/25 MWe Solar (Photovoltaic) Power Plant Project is a sub project within the scope of PUMREP. It is planned to be established in the lots 1174, 1175, 1177 and 1181 of block 0 within the borders of Aşık Neighborhood of Karaköprü district of Şanlıurfa province. With the energy to be produced with the sub project, 22.5% of ŞUSKİ's energy needs will be met.

1.2 Land Acquisition Requirements of the Subproject

This section provides detailed information about the land acquisition requirements of the sub project. The lands identified for the six solar power plants planned to be implemented by the ŞUSKİ, consist of four parcels (Lots 1174, 1175, 1177, and 1181) located in Block 0. All parcels are owned by Şanlıurfa Metropolitan Municipality and have been officially allocated to ŞUSKİ for the implementation of the sub project.

The distribution of the solar power plants, the size of the parcels, the areas allocated for project activities, and information on affected assets and users are presented in Table 1.

Table 1. Overview of Project Parcels and Land Use Characteristics

Lot	Block No	Area (m ²)	Ownership	Sub project Area (m ²)
1174	0	127,052	Şanlıurfa Metropolitan Municipality	111.938
1175	0	192,349	Şanlıurfa Metropolitan Municipality	63.965
1177	0	97,088	Şanlıurfa Metropolitan Municipality	79.950
1181	0	150,789	Şanlıurfa Metropolitan Municipality	138.100

The sub-project comprises the construction of six solar power plants across four parcels. Of these, three solar power plants will be established within Lots 1175 and 1181, which currently contain olive and pistachio trees. A total of nine (9) informal users are affected by the land use requirements of the project. The affected trees and areas were identified through field surveys, and detailed information on the number of trees, affected areas, and parcel distribution is presented in Table 2. The total affected area covers approximately 70,390 m² across the two parcels.

Table 2. Affected Trees, Informal Users, and Impacted Areas by Parcel

Lot No	Tree Type	Number of Trees	Affected Area (m ²)
1175	Pistachio	480	28,000
1175	Olive	410	28,000
1181	Pistachio	1,400	42,000
1181	Olive	60	42,000

In order to enable the implementation of the sub project, the areas where the trees are located were included within the project footprint. A voluntary land use process was carried out with the affected informal users based on prior informed consent, in line with the requirements of the World Bank Environmental and Social Standard (ESS5). The voluntary nature of the land use process was ensured through the absence of any form of coercion or pressure, the availability of refusal options for all informal users, and the fact that the affected land is publicly owned and allocated for the sub project without resulting in physical displacement. All informal users were informed of their rights, including the right to decline participation, and provided their consent through documented and informed consultation processes.

For the sub project installation, it was necessary to include the areas where the trees are located in the sub project area. In this context:

- The allocation process has been initiated by the Real Estate and Expropriation Branch Directorate of the ŞUSKİ Planning and Project Department. Allocation process has started by a decree of Şanlıurfa Metropolitan Municipality's City Council on 12.09.2019.
- A voluntary land acquisition process has been carried out with the relevant informal users for lots 1175 and 1181. There are 9 informal users in these lots. These people are the informal users of the trees.
- A transparent process has been carried out with informal user of the tree based on informed consent at all stages.

A compensation process has been initiated for all informal user of the trees based on replacement cost, in accordance with the requirements of the World Bank Environmental and Social Standard 5 (ESS5). The replacement cost was determined to reflect the full value of the affected assets without depreciation, transaction costs, or salvage value, and includes the value of the trees and, where applicable, associated livelihood impacts.

The compensation process was carried out through informed consultation with the affected informal users and was based on transparent and documented procedures. All compensation transactions were formally recorded, and the process ensured that affected persons were compensated in a manner that enables them to restore their livelihoods and asset base to pre-project levels or better.

2. LEGAL AND INSTITUTIONAL FRAMEWORK

2.1 Relevant Legislation In Turkiye

Legal legislation in Turkiye regarding property rights and land acquisition is given below.

Expropriation Law No. 2942 (and amendment No. 4650) “*Regulates the process of expropriation of private property for public benefit and compensation principles.*”

Turkish Civil Code No. 4721 “*Regulates civil rights such as ownership, usufruct, inheritance and partnership.*”

Cadastre Law No. 3402 “*Process of determining ownership, rights and creation of land registry.*”

Relevant Municipality Laws and Zoning Legislation “*Applicable in compulsory relocation or plan change processes.*”

2.2 World Bank Environmental and Social Standard 5 (ESS5) Standard

The World Bank ESS5 standard aims to manage physical and economic displacements caused by land acquisition in a fair, equitable and sustainable manner. This study is prepared primarily in response to impacts arising from voluntary land use affecting informal users, in accordance with ESS5.

Main principles;

- Covers voluntary and compulsory land acquisition.
- Also includes non-owner and informal users.
- In cases of physical and economic displacement;
- Full compensation,
- Restoration of livelihoods
- Issuance of documents based on voluntary consent
- Transparent consultation and information sharing
- Requires provision of an effective grievance mechanism.

2.3 Gap Analysis

Table 3. Gap Analysis

Topic	Relevant Legislation in Turkiye	WB ESS5	Gap	Mitigation
Rights of Informal Users	Limited (e.g., usufruct, informal use not recognized).	Includes tenants, formal/informal users, and others.	These groups are not recognized under Turkish law.	These groups must be identified and assessed through the Social Expert.

Compensation for Loss of Income/Livelihood	Compensation is limited to asset ownership.	Includes compensation for income/livelihood loss and support for physical and economic displacement.	Income and livelihood losses are not considered in Turkish legislation.	Livelihood/income loss assessments must be conducted and additional support provided.
Consultation Process	Limited legal requirement; official notification is deemed sufficient.	Meaningful consultation, participation, and information disclosure are essential.	Turkish law may fall short on effective stakeholder engagement.	A consultation plan must be implemented with clear communication channels.
Valuation of Compensation	Based on market value; negotiation is possible.	Full replacement cost (including market value and associated transaction costs).	Risk of under-compensation according to Turkish law.	Valuation experts must ensure full and fair valuation.

3. DATA COLLECTION AND ANALYSIS

3.1 Methodology

Within the scope of the land acquisition process, a field visit was carried out by ÇA Engineering Social Expert and Environmental Expert between 08-11 April 2025 in order to interview the affected 9 people who are the informal users with the objective of assessing the potential impacts of the land acquisition process and identifying appropriate mitigation measures for the PAPs. The interviews were conducted with 9 people including a civil servant, 2 businessmen and 6 farmers. The data collection process was carried out through interviews, surveys and on-site observation methods regarding the status of the trees located in lots 1175 and 1181. Within the scope of the field visit, the expectations, needs and livelihoods of the informal user of the trees were analyzed and their opinions and suggestions regarding the compensation and reconciliation process were evaluated. All interviews and surveys were conducted on a voluntary basis, and no refusals or objections were recorded during the data collection process.

3.2 Restrictions

No physical, social or language barriers were encountered during the data collection process. Face-to-face interviews were conducted with all informal user of the trees. All informal user of the trees participated in the survey voluntarily.

4. VALUATION AND COMPENSATION METHODS

The valuation of pistachio and olive trees affected by the sub project was carried out through a participatory process, both socially and technically. The trees in the project area were identified with the participation of SUSKİ officials and individuals affected by the project. During the valuations, the soil structure of the land, the types, ages and yields of the trees were taken into account. During the field work, it was determined that most of the trees in question had not reached sufficient physiological and phenological development and

that their maintenance had not been carried out properly. The valuation was carried out taking into account both the current economic return and the long-term production potential.

Valuation

It was determined that the soil structure of the plots in question was slightly stony and barren, with shallow soil depth. It is known that the yields of such soils are generally low. These observations were used solely for technical valuation purposes and did not result in any depreciation or reduction in compensation, which was calculated at full replacement cost in accordance with ESS5.

In the first payments made in April 2025, individuals were paid TRY 1,000 per tree. Prior to this date, tree values were determined through agreements with PAPs. Negotiations for the agreement were conducted by ŞUSKİ officials. In the EPSA study, a revaluation was conducted by the E&S consultant based on the full replacement cost. To this purpose, further discussions were held with the PAPs, and current tree values were requested from the Sanliurfa Provincial Directorate of Agriculture and Forestry (see Annex-4).

Field observations indicated that the olive and pistachio trees within the project area vary in age and development stage and were not planted following a uniform agricultural technique. While some trees have received partial maintenance and are in the process of development, others exhibit weaker root, trunk, and shoot development. These observations were considered solely for technical assessment purposes and did not result in any depreciation or reduction of compensation, which was calculated at full replacement cost in accordance with World Bank ESS5.

Following the valuation work, ŞUSKİ officials, experts, and all unofficial users of the trees, including the tree owners, gathered to hold a consultation meeting regarding the determined tree price. All informal users of the trees accepted the price determined by the expert and signed a commitment and approval letter. While visual documentation of the consultation meetings is not available, the signed commitment and approval letters were reviewed and verified by the E&S consultant and are kept on record by ŞUSKİ. Compensation payments were made as a one-time payment based on replacement cost. No additional or recurring payments are foreseen, as all identified impacts have been fully compensated in accordance with ESS5. Any future land acquisition or resettlement impacts, if they arise, will be addressed in line with ESS5 requirements.

Compensation amounts were determined based on replacement cost, taking into account tree type, age, productivity, and local market conditions. The valuation was conducted with technical input from the Şanlıurfa Provincial Directorate of Agriculture and Forestry. The valuation methodology was explained to the affected users, and compensation amounts were agreed through a consultation process based on informed consent.

Following consultations with PAPs, compensation payments were made in accordance with the agreed valuation outcomes. The agreed compensation amount was TRY 1,000 per tree. Payments made to PAPs on completed April 2025 are listed in Table 4. Payment receipts are provided in Annex-3.

Table 4 Compensation Paid

No	All Informal User of The Trees	Block/ Lot	Tree Species	Number of Affected Trees	Average Trees Age	Usage Purpose	Price Paid (TRY)	Compensation Status
1	Affected person-1	0/1175	Pistachio	90	1-5 age	Agricultural production	90.000	Completed

2	Affected person-2	0/1175	Olive-Pistachio	150 50	6-10 age 11-20 age	Agricultural production	200.000	Completed
3	Affected person-3	0/1175 0/1181	Olive-Pistachio	10-0 40-200	11-20 age 1-5 age	Agricultural production	250.000	Completed
4	Affected person-4	0/1175	Olive-Pistachio	100 200	11-20 age 1-5 age	Agricultural production	320.000	Completed
5	Affected person-5	0/1175 0/1181	Olive-Pistachio	150-0 100-200	11-20 age 11-20 age	Agricultural production	450.000	Completed
6	Affected person-6	0/1181	Pistachio	200	1-5 age	Agricultural production	200.000	Completed
7	Affected person-7	0/1181	Pistachio	200	1-5 age	Agricultural production	200.000	Completed
8	Affected person-8	0/1181	Olive-Pistachio	60 400	6-10 age 11-20 age	Agricultural production	460.000	Completed
9	Affected person-9	0/1181	Pistachio	200	1-5 age	Agricultural production	200.000	Completed
TOTAL							2.370.000	Completed

While the initial compensation payments met national valuation standards, an additional assessment was conducted under the Ex-Post Social Audit (EPSA) to ensure full compliance with the replacement cost requirements of ESS5, resulting in supplementary payments. As part of the EPSA study, in November 2025, the Şanlıurfa Provincial Directorate of Agriculture and Forestry requested the current market value of olive and pistachio trees in the Karaköprü region according to the age of the trees. According to this list, payments made for olive and pistachio trees aged 1-5 years and olive trees aged 6-10 years are sufficient. However, additional payments were provided as supplementary compensation to ensure full replacement cost, amounting to TRY 250 per tree for pistachio trees aged 6-10 years, TRY 1,000 per tree for pistachio trees aged 11-20 years, and TRY 500 per tree for olive trees aged 11-20 years. However, additional payments of TRY 250 per pistachio tree aged 6-10 years, TRY 1,000 per pistachio tree aged 11-20 years, and TRY 500 per olive tree aged 11-20 years have been provided. These additional payments have been determined as part of the replacement cost in accordance with World Bank ESS5 and have been calculated to compensate for the loss of productive value and income during the period required for newly planted trees to reach equivalent productivity. The list of additional payments is provided in the Budget section. As the determined price has been calculated to include the cost of purchasing the sapling, planting the sapling, and compensating for the loss of income until the new tree reaches a level of production equivalent to that of the removed tree, the amount to be paid covers the full replacement cost.

This EPSA confirms that all identified impacts have been fully addressed. Any future land acquisition or resettlement impacts, if identified, will be managed in accordance with ESS5.

5. ELIGIBILITY AND ENTITLEMENT MATRIX

This section has been prepared based on the data obtained during field studies, in accordance with the World Bank ESS5, in order to determine the trees, ownership status, usage patterns and compensation rights of people affected by land acquisition. Trees were transported by ŞUSKİ personnel in March 2025 and planted to school gardens by the school administration request (see Annex-2).

The tree compensation amounts were paid into the bank accounts of all affected PAPs between 17 and 24 April 2025. During the field visit, it was confirmed through the consultations with the PAPs that the full amounts had been withdrawn from the bank by all PAPs.

This EPSA establishes eligibility for compensation and assistance in line with national legislation and ESS5. The cut-off date was established during the field survey conducted between 7–11 April 2025, during which meetings were held with tree owners and on-site inspections of the affected land and assets were carried out. The cut-off date was publicly disclosed to all persons potentially affected by the sub project.

Eligible persons and entities include:

- Legally registered private landowners,
- Co-owners of affected parcels (compensated proportionally to their shares),
- Registered farmers with officially recorded crop production,
- Owners and users (formal or informal) of affected land,
- Formal tenants and informal users of land,
- Owners of irrigation infrastructure (hydrants, pipelines),
- Vulnerable groups, if identified during implementation, who may require additional support.

Non-eligible persons include:

- Individuals who plant crops or make new investments on the land after the cut-off date,
- Persons who settle in the Project area after the cut-off date, solely in anticipation of compensation or assistance,
- Individuals without legal or recognizable claims to the affected parcels as of the cut-off date.

There are 9 entitled persons in this sub project, all of whom are informal users who own olive or pistachio trees in the sub project area.

6. POTENTIAL IMPACTS AND MITIGATION OF LAND ACQUISITION

6.1 Land Acquisition Impacts

The parcels which are lots 1174, 1175, 1177 and 1181 of block 0 where the solar power plants will be located, belonged to Şanlıurfa Metropolitan Municipality before they were allocated to SUSKİ. It is mentioned as “Stony Area” in the land registries. As of 2019, it was transferred to SUSKİ as SPP areas.

The general condition of the trees on parcels 1175 and 1181 was determined by personnel from the Directorate of Electricity, Machinery, and Material Supply during the field visit conducted on 3–4 October 2024.

There are 480 pistachios and 410 olive trees in a lot 1175 and 1400 pistachio and 60 olive trees in a lot 1181, respectively. The trees are between 6 and 9 years old on average. According to the tree owners and based on field observations conducted during the site visit, the pistachio trees have not yet reached full productive maturity and therefore do not generate stable commercial income.. There are 410 olive trees which have reached the stage where they will provide income. In particular, there are 50 olive trees of income-generating size in lot 1175, owned by two persons. A total of 70,390 m² of cultivated area has been included in the allocation process in the parcels where sub project activities will be carried out. Within the scope of the sub project, three of the six Solar Power Plants are located in lots 1175 and 1181, covering areas of 28,000 m² and 42,000 m², respectively. The remaining Solar Power Plants are located in the other project parcels.

The trees were planted to generate income, provide shade and mark property boundaries. These trees are no more than 20 years old, with the vast majority being between 6 and 11 years old. Nine households generate income from these trees, but the trees are not their sole source of livelihood. SUSKİ has conducted studies on the matter. An agreement has been signed between all informal user of the trees and SUSKİ regarding the transfer of the trees on the land to the Şanlıurfa Metropolitan Municipality Parks and Gardens Directorate nursery. Discussions revealed that the olive trees are suitable for relocation, while the pistachio trees are not. Details regarding the types and numbers of trees within the sub project area boundaries are provided in Table 5.

Table 5. Distribution of trees according to plots

Type of Tree Lots	Olive (piece)	Pistachio (piece)	Total
1175	410	480	890
1181	60	1400	1460
Total	470	1880	2350

Compensation payments made in accordance with the amounts determined by the valuation commission of the SUSKİ General Directorate for trees removed as part of the sub project are shown in the report (see Table 4).

When the compensation amounts to be paid are checked in Table 4, it is not expected that informal tree users will suffer losses in the long term. However, in the event of any unforeseen loss of income directly attributable to the sub project, compensation or additional support measures will be provided to the affected

informal tree users in accordance with applicable legal and institutional procedures and the requirements of World Bank ESS5 .

Individual meetings were held with each person who was both disadvantaged and affected all informal user of the trees, and information and approval were obtained regarding the relocation of the trees. There are no vulnerable individuals among those affected by the land acquisition.

Impact on Livelihoods:

The key sources of income for the affected households include agricultural production, business-related activities, and salaried employment. Among the nine (9) affected informal users, six households primarily rely on agricultural activities, mainly pistachio cultivation and sales, two households derive their main income from business activities, and one household is employed in the public sector as a civil servant. Based on self-reported information provided by the affected farmers during household interviews and supported by field observations, income derived from the trees affected by the sub project corresponds to approximately 5% to 7% of their total annual agricultural production and does not constitute their primary source of livelihood.

Transparency and Participation Risk:

Failure to adequately inform rights holders or limit their participation in decision-making processes during land acquisition and compensation processes may lead to social tensions. Therefore, it is important to establish an effective information and complaint mechanism.

Risk of Long-Term Monitoring Deficiency:

Failure to regularly monitor the satisfaction of beneficiaries and the sustainability of their livelihoods following compensation payments may lead to social discord and dissatisfaction in the future.

6.2 Recommended Mitigation Measures

Firstly, in parcels 1175 and 1181, the relocation of pistachio and olive trees and the compensation to informal users of the trees constitute an important step in the land acquisition process. To ensure the livelihoods of the affected parties are preserved, alternative income-generating activities (such as agricultural support programs, provision of seedlings or saplings, or small-scale entrepreneurship support) can be provided to tree owners or affected households. This approach can help compensate for income loss resulting from land acquisition and strengthen long-term sustainability.

To mitigate social risks, information dissemination and participation activities were implemented throughout the sub project. Rights holders and the local community were regularly informed, decisions were shared transparently, and opportunities for participation were provided through meetings and consultations. In this context, an easily accessible grievance mechanism was established for the sub project and has been actively operated to receive and address concerns raised by affected persons.

Special social support programs should be developed to prevent disproportionate impacts on vulnerable groups (low-income households, women, elderly). These supports can be implemented through household-level monitoring, social counseling, or income diversification activities.

Finally, to evaluate the effectiveness of all measures taken, regular monitoring and reporting mechanisms should be established. Measuring the satisfaction levels of compensated rights holders at regular intervals,

monitoring the sustainability of their livelihoods, and preparing independent social audit reports will contribute to the socially compliant implementation of the project.

Table 6. Impact Assessment -Mitigation Matrix

Impact Category	Potential Impact	Mitigation Measures
Land Acquisition	- Risk of loss of agricultural supplementary income	Verification of adequacy of compensation; consideration of additional support measures in case of unforeseen impacts
	- The possibility that the compensation may not cover future loss of income	<ul style="list-style-type: none"> • Informing rights holders and ensuring their participation. • In the event of any unforeseen financial loss directly attributable to the sub project, the SUSKİ General Directorate undertakes to provide compensation or additional support measures to affected informal tree users in accordance with applicable legal and institutional procedures and the requirements of World Bank ESS5.
	- Risk of lack of transparency.	Establishment of a complaints mechanism
	- Risk of a reduction in livelihoods.	Transparent documentation of compensation payments
	- Negative impact on vulnerable groups (low-income, women, elderly).	Additional support programmes for vulnerable groups (e.g. agricultural support, employment opportunities) Compensation was provided at full replacement cost, and no additional livelihood support measures were required given the limited impact on livelihoods.
	- The compensation being insufficient in terms of sustainability.	Promotion of alternative livelihoods

Statements of Informal User of the Trees

Compensation process for the informal users was carried out transparently and the compensations have been paid by the General Directorate of ŞUSKİ.

All informal user of the trees interviewed stated that the agreed compensation amount was sufficient and that ŞUSKİ provided all information during this process. All statements made during the interviews and the surveys applied were recorded by the social expert from ÇA Engineering. Photographs of the field visit are provided in Annex-1: Interviews and Surveys with .

7. STAKEHOLDERS ENGAGEMENT AND GRIEVANCE MECHANISM

7.1 Stakeholders Engagement Program

Stakeholder engagement activities specific to this sub project were carried out to inform affected persons and other stakeholders, to collect opinions and address concerns throughout the land acquisition process. These activities aimed to ensure the participation of local stakeholders and increase trust in the sub project, and are summarized in Table 7. Stakeholder Engagement Program

Table 7. Stakeholder Engagement Program

Phase	Stakeholder Engagement Activity	Timing/Frequency
Planning and Design Phase	Information meetings, site visits	At the beginning, and as needed
Land Acquisition Phase	One-on-one meetings, Information on consent/waiver forms	Throughout the land acquisition process
Pre-Construction Phase	Public information session, Introduction of grievance mechanism	Prior to the start of construction
Construction Phase	Regular updates, Grievance tracking	As needed
Operation Phase	Information sharing and feedback collection	Once a year

As part of the stakeholder engagement process, individual consultation meetings were conducted with all nine affected informal users during the land acquisition phase. These consultations aimed to inform affected persons about the scope of the sub project, land use requirements, valuation methodology, compensation principles, and available grievance mechanisms. The consultations were carried out on a voluntary basis, without any form of coercion, and provided affected persons with the opportunity to ask questions and express their views. Feedback received during these consultations was taken into consideration during the valuation and compensation process, and all affected informal users expressed their agreement with the proposed arrangements.

7.2 Receiving Complaints, Resolution Processes, Responsible Parties and Follow-up Mechanisms

As part of the stakeholder participation, information and consultation process, an effective and accessible grievance mechanism was established. The purpose of the grievance mechanism is to provide channels free from manipulation, coercion and intimidation through which local community members can submit their demands, concerns and complaints regarding the sub project and its impacts. Responding to and resolving complaints in a timely, proactive, impartial, effective and efficient manner is essential according to international standards and requirements regarding stakeholder participation. In particular, it provides a transparent and reliable process for fair and sustainable results. In this way, mutual trust and cooperation can be developed between the sub project stakeholders and ŞUSKİŞUSKİ through corrective actions. The main components of a successful grievance mechanism include the principles of anonymity, confidentiality and transparency. Within the scope of this EPSA, affected tree owners and informal users were informed about the grievance mechanism during individual meetings conducted between 7–11 April 2025.

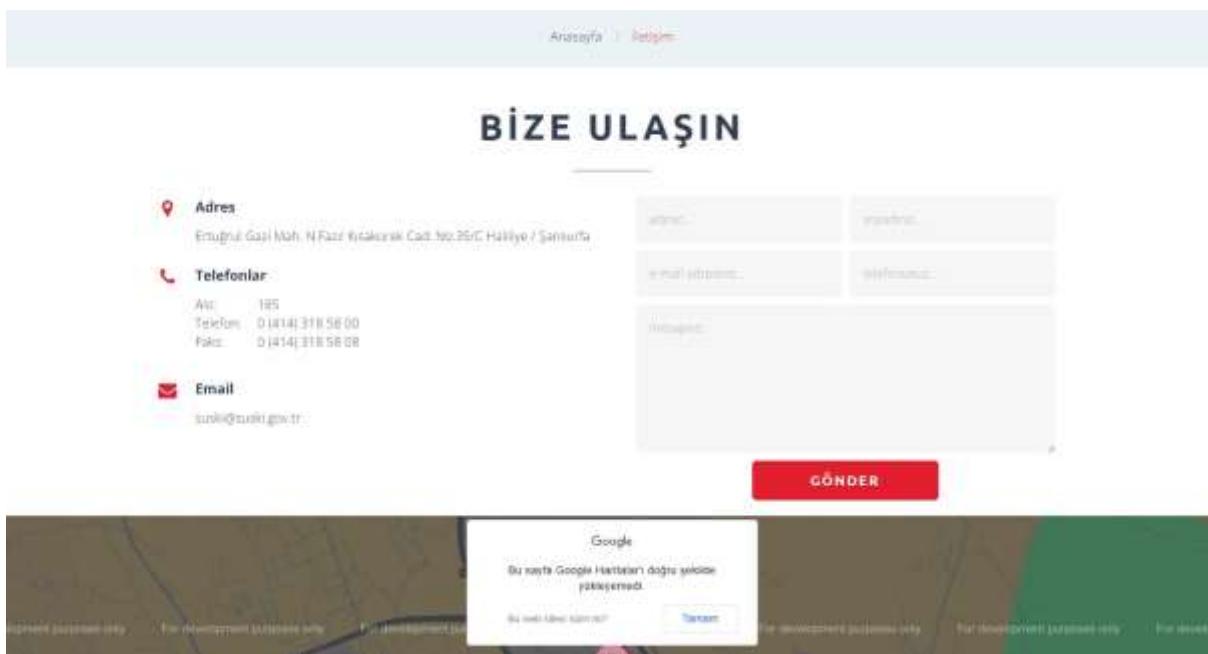
The grievances, requests, suggestions and opinions of the public are recorded through the GM contact person (GMCP) assigned by ŞUSKİ. All grievances are examined to be classified according to whether they are

real or not and whether they are related to sub project activities. If a grievance is deemed unsuitable for investigation because it is not genuine or not related to sub project activities, the complainant will be provided with an explanation as to why the grievance could not be followed up. Grievances received within ŞUSKİ are evaluated and forwarded to the relevant units. Eligible grievances as defined in the SEP, are reviewed and addressed in line with the social and environmental requirements of the sub project set out in the ESMP.

All grievances received through direct phone calls, e-mails, face-to-face meetings/communications and the Website are recorded and after the recording process, the complainant is contacted to explain the sub project response process and the resolution of the grievance within ten (10) business days. The development of the solution may require consultation with the relevant person(s). The requester is informed about the methodology followed. Each request must be evaluated with the utmost care, diligence, fairness and impartiality. The proposed solutions are communicated to the complainant with a second notification. If the proposed solution is accepted by the complainant, ŞUSKİ handles the grievance within 15 business days and takes corrective measures to resolve the grievance. Grievance registration forms are sent to the relevant GM Team member (Social Expert of the PMU Team or E&S Expert of the Contractor) on the same day (if possible, as soon as the grievance is received). A notification should be sent to the complainant by GMCP within two (2) business days of the receipt of the grievance, indicating that the grievance has been received and evaluated. The PIU Team also has access to the grievance record created within the scope of the sub project, which is continuously updated by GMCP or PMU Social Expert. The Grievance Tracking **Hata! Başvuru kaynağı bulunamadı.** includes the complainant/suggestor information, the date of receipt of the grievance/suggestion, the date and method of feedback to the complainant, the current status of the grievance (open, under review, closed, rejected) and an explanation of this current status (e.g. why it was rejected). It includes the closing/rejection and feedback dates. Grievances from contractors and subcontractors are forwarded to GMCP by the Contractors' E&S Specialist and are recorded by GMCP using the grievance registration forms. On the same day, the data are entered into the Grievance Registry and Grievance Database and are made accessible to the PMU Team. During this period, the relevant parties responsible for managing the grievance remain in constant communication with the complainant and all communication is recorded in the GM system through the Consultation Forms. The grievance is closed after the implementation of the decision is completed. After the grievance is closed or resolved, the complainant is informed via the third notification and the relevant records (Grievance Close Out Form, Grievance Record, etc.) are kept. Unless an alternative agreement is made with the complainant, grievances are closed within thirty (30) business days from the date of application. If the grievances are not resolved within thirty (30) business days, the extenuating circumstances are documented and reported. After the grievance is resolved and the result is communicated to the complainant, the appointed GMCP obtains the necessary signatures and closes the grievance by filling out the Grievance Close Out Form. If the decision is not accepted, it is reconsidered and a revised decision may be proposed. Ultimately, the PIUs are responsible for consolidating, monitoring and reporting the requests received, resolved and pending regarding the sub project. All this data are compiled by the PIU and reported at the end of each month.

- **ŞUSKİ's e-mail address:** bilgi@ŞUSKİ.gov.tr
- **ŞUSKİ Call Centre:** +90 (414) 318 58 00
- **ŞUSKİ's Address:** Ertugrul Gazi Neighborhood, Necip Fazil Kisakurek Street. No: 35 D: C, 63300 Haliliye/Sanliurfa

ŞUSKİ website includes a communication page, which is the mechanism where grievances/requests regarding ŞUSKİ activities are submitted and the resolution process is followed (see Figure 1).



ARABULUCULUK İLETİŞİM BİLGİLERİ

Adres :

ŞANLIURFA SU VE KANALİZASYON İDARESİ GENEL MÜDÜRLÜĞÜ / Hukuk Müşavirliği
Ertuğrul Gazi Mah. Necip Fazıl Kısakürek Cad. No:35/Ç Haliye / ŞANLIURFA

Telefon: 0 (414) 318 58 00 Dahili: 4548

Faks: 0 (414) 318 58 08

Email: arabuluculuk@suski.gov.tr

KEP (Kayıtlı Elektronik Posta) Adresi: suski@hs01.kep.tr
UETS (Ulusal Elektronik Tebliğ Sistemi) Adresi: 35436-46349-70564
(KEP Adresi, resmi kurumlar arası elektronik yazışmalar içindir.)

BİLGİ NOTU:

İdaremizin taraf olduğu arabuluculuk başvurularında sürecin daha etkin ve hızlı işletebilmesi için;

1. İdareyi temsil eden Komisyonun gerekliliği ön araştırmaları yaparak toplantıya hazırlıkla katılabilmesi için:

- "ARABULUCULUK İLK TOPLANTI DAVET MEKTUBU" ile birlikte
- Uyuşmazlık konusunun yer aldığı başvuru dileğesinin ve/veya uyuşmazlık konusu ile ilgili somut bilginin de mutlaka mail yoluyla arabuluculuk@suski.gov.tr adresine veya posta yoluyla yukarıda yazılı kurumsal adres'e gönderilmesi.

2. İlk toplantı günü belirlenirken yukarıda verilen iletişim kanalları yoluyla görüşme uygun günü tespiti için iletişime geçilmesi, öncem arz etmektedir.

DİĞER İÇERİKLER



İLETİŞİM



ARABULUCULUK İLETİŞİM BİLGİLERİ

Figure 1. ŞUSKİ Grievance Mechanism

If grievances cannot be resolved at the sub project level, complainants may also submit their grievances to the second-level grievance mechanism through İLBANK, which oversees the sub project.

İLBANK Grievance Mechanism:

İLBANK has established a transparent and comprehensive Grievance Mechanism in September 2021 to receive, evaluate and address grievances related to the international projects it finances. This mechanism is also applicable to the sub project. If grievances cannot be resolved at the project level, complainants may submit their grievances to İLBANK as a higher-level grievance mechanism through the following communication channels:

- İLBANK Website:** <https://www.ilbank.gov.tr/form/bilgiedinmeuluslararası>
- İLBANK E-mail:** uidbbilgi@ilbank.gov.tr and pybsosyal@ilbank.gov.tr
- İLBANK Phone number:** +90 312-508 79 79 / +90 312-508 79 80
- İLBANK Address for Petition Service:** İLBANK Department of Financial Institutions and Investor Relations, GM Team (letters must be marked as personal or confidential) Emniyet Mahallesi Hipodrom Caddesi No:9/21 Yenimahalle/Ankara

8. NON-COMPLIANCES AND CORRECTIVE ACTIONS

All 4 parcels included in the subproject area belong to the Project Owner, and there are pistachio and olive trees belonging to 9 informal users. There are no structures or other fixed assets on the land (barns, shacks, wells, fences, etc.) in the subproject areas. Therefore, there is no loss of structures or fixed assets.

During the preparation of the EPSA, loss of or access and limitations to communal lands (pasture lands, etc.) were also evaluated, and no impact was anticipated in this regard.

There are no individuals belonging to vulnerable groups among those affected by the trees. Therefore, there are no vulnerable groups who demonstrate that they have suffered negative livelihood impacts.

Non-compliances have been addressed through tree compensation. For this reason, SUSKİ will pay PAPs the “full replacement cost” through additional payments.

Key findings of the EPSA study with Non-Compliances and Proposed corrective action are presented in table below.

Table 8. Table of Non-Compliances and Corrective Actions

No	Subject	ESS5/ESCP/ESMS Commitments	Gap Assessment	Gap Filling Suggestion	Due Date	Responsible
1	Informal users who have lost their trees	Compensated for the trees and the value (at full replacement cost) of other investments made on the subject lands. Assisted in their effort to improve their livelihoods and standard of living to restore them to predisplacement levels.	Prices set for trees should be determined taking into account the full replacement cost.	The full replacement cost has been determined and additional payments have been specified.	31th March 2026	SUSKİ

9. IMPLEMENTATION AND MONITORING ARRANGEMENT

9.1 Responsible Institution

ŞUSKİ is responsible for the implementation and monitoring of the sub project's social impact management, expropriation, compensation and stakeholder participation activities. The Social Expert assigned within ŞUSKİ will ensure the coordination of the monitoring process and will be responsible for reporting. Technical support will be provided by obtaining consultancy services when necessary. In expropriation procedures, ŞUSKİ Plan Project Department Real Estate and Expropriation Branch Directorate will carry out the processes of payment of compensation, document collection and dealing with informal users.

9.2 Monitoring Indicators and Reporting Structure

Monitoring Indicators

The monitoring process is carried out to assess whether commitments regarding land acquisition and social impacts are implemented correctly. The monitoring process will be carried out based on a complex set of parameters such as the size of the expropriated area, the type and number of trees, the number of affected all informal user of the trees, the payment status of the compensation amount, the number of complaints and the resolution period, the number of stakeholder participation activities, the rate of signing commitments and consent letters.

Reporting Structure

Monitoring reports will be prepared every 3 months throughout the implementation process and submitted to ŞUSKİ. For the World Bank, six-monthly reports will be submitted together with the sub project general monitoring reports. Interim reports can be prepared if needed to assess complaints and social risks.

Table 9. Land Acquisition Monitoring Plan

Parameters to be monitored	Monitoring Objective	Monitoring Method	Timing/Frequency of Monitoring	Responsible Party/Parties
Adequacy of Compensation	To verify that compensation payments adequately cover losses of affected parties	-Documentation of compensation payments -Interviews with affected parties	1 month after compensation, then every 6 months	ŞUSKİ Social Consultant
Sustainability of Livelihoods	To track whether agricultural income losses are mitigated and household economic status is maintained	-Household surveys -Income assessment	After compensation, annually	ŞUSKİ Social Consultant
Transparency and Participation	To ensure affected parties are informed and actively involved in decision-making	-Participation records -Meeting minutes -Interview forms	At project initiation and critical decision points	ŞUSKİ Contractor
Vulnerable Groups Assessment	To assess the impact on low-income households, women, and elderly members	-Targeted surveys -Interviews	3 months after compensation, annually	ŞUSKİ Social Consultant Contractor
Grievance and Feedback Mechanism	To monitor if complaints are effectively reported and addressed	-Grievance records -Response time tracking	Continuous, after each grievance submission	ŞUSKİ
Effectiveness of Mitigation Measures	To evaluate whether proposed mitigation measures are implemented and effective	-Social audit reports -Observations and site visits	Annually or after critical implementation steps	ŞUSKİ
Long-Term Monitoring	To track satisfaction of affected parties and sustainability of livelihoods	-Household surveys -Income and production monitoring	Annually throughout project duration	ŞUSKİ

10. BUDGET AND TIMELINE

10.1 Budget Allocated For Land Acquisition

Within the scope of the sub project, the necessary resources have been allocated from the ŞUSKİ budget for expropriation and compensation procedures. The tree prices determined as a result of the valuation studies conducted for the expropriated areas have been paid to informal user of the trees. The trees in the project area were identified with the participation of ŞUSKİ officials and people affected by the project. The valuation of the trees was determined using a tree value table based on full replacement costs obtained from the Şanlıurfa Provincial Directorate of Agriculture and Forestry. During the assessments, the types, ages, and yields of the trees were taken into consideration. The valuation was carried out taking into account both the current economic return and the long-term production potential. Following the valuation studies, ŞUSKİ officials, experts, and informal user of the trees gathered to hold a consultation meeting regarding the determined tree price. The informal user of the trees accepted the price determined by the expert and signed a commitment and consent letter which are kept on record by ŞUSKİ and can be verified.

The additional payments arising from the EPSA study are detailed in the table below. These additional payments refer to supplementary compensation already provided to bridge the gap between national valuation standards and the full replacement cost required under World Bank ESS5. The official letter received from the Şanlıurfa Provincial Directorate of Agriculture and Forestry (see Annex-4) was decisive in the budget study. The letter received from the relevant directorate determined the current market values of olive and pistachio trees according to their age.

The additional payment table is provided below.

Table 10 Budget

No	User of The Trees	Block/Lot	Tree Species	Number of Affected Trees	Average Trees Age	Additional Payments (TRY)
1	Affected person-1	0/1175	Pistachio	90	1-5 age	-
2	Affected person-2	0/1175	Olive-Pistachio	150 50	6-10 age 11-20 age	- 50,000
3	Affected person-3	0/1175 0/1181	Olive-Pistachio	10-0 40-200	11-20 age 1-5 age	5,000 -
4	Affected person-4	0/1175	Olive-Pistachio	100 200	11-20 age 1-5 age	50,000 -
5	Affected person-5	0/1175 0/1181	Olive-Pistachio	150-0 100-200	11-20 age 11-20 age	75,000 300,000
6	Affected person-6	0/1181	Pistachio	200	1-5 age	-
7	Affected person-7	0/1181	Pistachio	200	1-5 age	-
8	Affected person-8	0/1181	Olive-Pistachio	60 400	6-10 age 11-20 age	30,000 400,000
9	Affected person-9	0/1181	Pistachio	200	1-5 age	-
TOTAL: 910,000						

10.2 Timeline

Table 11. Timeline

Process	Timeframe
Site visits and preliminary meetings	03-04 October 2024
Tree inventory and expert (appraiser) assessment	10-15 November 2024
Signing of consent and commitment forms	01-05 December 2024
Survey implementation and interviews with informal user of the trees	07-11 April 2025
Compensation payments	17 April-24 April 2025
Finalization of the Ex-Post study	January 2026
Additional compensation payments*	Q1 2026

EPSA has been prepared to consolidate, document, and assess these processes against the requirements of ESS5 on an ex-post basis. Supporting evidence, including affected persons lists (Table 4), consultation records (Annex-1: Interviews and Surveys with Informal User of the Trees), and payment receipts (Annex-3: Tree Compensation Payment Information), is provided within the main text and annexes of the document. In the event of any future land acquisition or resettlement impacts, a RAP or ALAP will be prepared and consulted prior to implementation in accordance with ESS5.

Annex-1: Interviews and Surveys with Informal User of the Trees





Annex-2: Before And After Photos Of The Plots

Photo No: 01	 A photograph showing a man standing in a field of pistachio and olive trees. The trees are planted in rows on a dry, brown soil. A power line tower is visible in the background under a clear blue sky.
Date: 03-04 Oct,2024	
Location: 1175 Parcel(Before)	
Details/Notes: On plot number 1175, there are 480 pistachio trees and 410 olive trees in the area where the panels will be installed. The image shows the trees before they were moved.	
Photo No: 02	 A photograph of a dry, open landscape. In the background, there are some low-lying trees and shrubs on a hillside under a clear blue sky.
Date: 03-04 Oct,2024	
Location: 1175 Parcel(Before)	
Details/Notes: On plot number 1175, there are 480 pistachio trees and 410 olive trees in the area where the panels will be installed. The image shows the trees before they were moved.	

Photo No: 03

Date: 03-04
Oct,2024

Location: 1181
Parcel(Before)

Details/Notes: On plot number 1181, there are 1,400 pistachio trees and 60 olive trees in the area where the panels will be installed. The image shows the trees before they were moved.

**Photo No: 04**

Date: 03-04
Oct,2024

Location: 1181
Parcel(Before)

Details/Notes: On plot number 1181, there are 1,400 pistachio trees and 60 olive trees in the area where the panels will be installed. The image shows the trees before they were moved.



Photo No: 05	
Date: 05 May,2025	
Location: 1175	
Parcel(After)	
Details/Notes: On plot number 1175, there are 480 pistachio trees and 410 olive trees in the area where the panels will be installed. The image shows the state of the land after the trees have been moved.	
Photo No: 06	
Date: 05 May,2025	
Location: 1175	
Parcel(After)	
Details/Notes: On plot number 1175, there are 480 pistachio trees and 410 olive trees in the area where the panels will be installed. The image shows the state of the land after the trees have been moved.	

Photo No: 07

Date: 05
May,2025

Location: 1181
Parcel(After)

Details/Notes: On plot number 1181, there are 1,400 pistachio trees and 60 olive trees in the area where the panels will be installed. The image shows the trees after they have been moved.

**Photo No: 08**

Date: 05
May,2025

Location: 1181
Parcel(After)

Details/Notes: On plot number 1181, there are 1,400 pistachio trees and 60 olive trees in the area where the panels will be installed. The image shows the state of the land after the trees have been moved.



Photo No: 09 Date: 05 May,2025	
Details/Notes:	
Images of trees transferred to the Parks and Gardens Department	
Photo No: 10 Date: 05 May,2025	
Location:	
Department of Parks and Gardens	
Details/Notes:	
Images of trees transferred to the Parks and Gardens Department	

Annex-3: Tree Compensation Payment Information

1. Payment Information Made to A**** B**.

Ziraat Bankası

HESAPTAN EFT

ŞUBE KODU/ADI	: 2266/ŞANLIURFA TİCARİ ŞUBE
IBAN	: TR19 0001 0022 6668 0384 6950 05
HESAP NUMARASI	: 2266/68038469-5005
VERGİ DAİRESİ	: TOPÇUMEYDANI VERGİ DAİRESİ
VERGİ KİMLİK NO	: 7990392457
İŞLEM TARİHİ	: 25/04/2025-15:47:03 - F01784
VALÖR	: 25.04.2025
İŞLEM YERİ	: OPİM

ŞANLIURFA B.B.B. ŞÜSKİ GENEL MÜDÜRLÜĞÜ
ŞANLIURFA B.B.B. ŞÜSKİ GENEL MÜDÜRLÜĞÜ
ATATÜRK MAH.
ATATÜRK BULVARI NO: 66 63200 HALİLİYE
ŞANLIURFA

Karaköprü İlçesi Aşık Mahallesi 1181 Parsel üzerinde bulunan Üst Yapı Ürün Bedeli ödeme işi
EFT TİPİ : Hesaba EFT Mesaj Referansı :2266_EFT25017030
EFT Sorgu No : 313939 Gönderen : ŞANLIURFA B.B.B. ŞÜSKİ GENEL MÜDÜRLÜĞÜ
Alan Banka : 205 - KUVEYT TÜRK KATILIM BANKASI A.Ş. Alan Sube : 90001 - IBAN SUBE
Alici Hesap : TR21 0 [REDACTED]
Haberleşme Masrafı [REDACTED]
Toplam Masraf : 0,00 TRY Komisyon : 0,00 TRY
Gönderilen EFT Tutarı : 200.000,00 TRY BSMV : 0,00 TRY
Masraf Hesabı : 68038469 - 5005
200.000,00 TRY tutarında Eft işleminin yapılmasını, Bu işlem için
tarafıma bildirilen 0,00 TRY masraf alınmasını talep ederim.

Hesabınızdan 200.000,00 TL (Yalnız İKİYÜZBİNTL) Çekilmiştir.
29/05/2025-15:26:33 OPCTTRAN ZB91005 GULSDEMİR

Saygılarımla
T.C. ZİRAAT BANKASI A.Ş.
INTERNET ŞUBESİ

Ziraat Bankası

HESAPTAN EFT

ŞUBE KODU/ADI	: 2266/ŞANLIURFA TİCARİ ŞUBE
IBAN	: TR19 0001 0022 6668 0384 6950 05
HESAP NUMARASI	: 2266/68038469-5005
VERGİ DAİRESİ	: TOPÇUMEYDANI VERGİ DAİRESİ
VERGİ KİMLİK NO	: 7990392457
İŞLEM TARİHİ	: 25/04/2025-15:46:59 - F01777
VALÖR	: 25.04.2025
İŞLEM YERİ	: OPİM

ŞANLIURFA B.B.B. ŞÜSKİ GENEL MÜDÜRLÜĞÜ
ŞANLIURFA B.B.B. ŞÜSKİ GENEL MÜDÜRLÜĞÜ
ATATÜRK MAH.
ATATÜRK BULVARI NO: 66 63200 HALİLİYE
ŞANLIURFA

Karaköprü Aşık Mahallesi 1175 Parsel üzerinde bulunan Üst Yapı Ürün Bedeli Ödeme işi
EFT TİPİ : Hesaba EFT Mesaj Referansı :2266_EFT25017023
EFT Sorgu No : 313911 Gönderen : ŞANLIURFA B.B.B. ŞÜSKİ GENEL MÜDÜRLÜĞÜ
Alan Banka : 205 - K [REDACTED] N SUBE
Alici Hesap : TR21 0 [REDACTED]
Haberleşme Masrafı : 0,00 TRY
Toplam Masraf : 0,00 TRY Komisyon : 0,00 TRY
Gönderilen EFT Tutarı : 250.000,00 TRY BSMV : 0,00 TRY
Masraf Hesabı : 68038469 - 5005
250.000,00 TRY tutarında Eft işleminin yapılmasını, Bu işlem için
tarafıma bildirilen 0,00 TRY masraf alınmasını talep ederim.

Hesabınızdan 250.000,00 TL (Yalnız İKİYÜZELLİBİNTL) Çekilmiştir.
29/05/2025-15:26:33 OPCTTRAN ZB91005 GULSDEMİR

Saygılarımla
T.C. ZİRAAT BANKASI A.Ş.
INTERNET ŞUBESİ

Taraflar arasında tüm uyuşmazlıklarda, Banka'nın defter kayıtları ve belgeleri, müstenitli olsun olmasın, kesin ve aksi ileri sürelemez delil niteliğindedir.
Merkez: Finanskent Mahallesi Finans Caddesi No:44A Ümraniye/İstanbul Ticaret Sicil No:475225-5 www.ziraatbank.com.tr

2. Payment Information Made to A**** B**.

Ziraat Bankası

HESAPTAN EFT

ŞUBE KODU/ADI : 2266/ŞANLIURFA TİCARİ ŞUBE	ŞANLIURFA B.B.B. ŞÜSKİ GENEL MÜDÜRLÜĞÜ
IBAN : TR19 0001 0022 6668 0384 6950 05	ŞANLIURFA B.B.B. ŞÜSKİ GENEL MÜDÜRLÜĞÜ
HESAP NUMARASI : 2266/68038469-5005	ATATÜRK MAH.
VERGİ DAİRESİ : TOPÇUMEYDANI VERGİ DAİRESİ	ATATÜRK BULVARI NO: 66 63200 HALİLİYE
VERGİ KİMLİK NO : 7990392457	ŞANLIURFA
İŞLEM TARİHİ : 24/04/2025-15:26:06 - F02301	
VALÖR : 24.04.2025	
İŞLEM YERİ : OPİM	

Karaköprü İlçesi Aşık Mahallesi 1175 Parsel üzerinde bulunan Üst Yapı Ürün Bedeli ödeme işi
 EFT TİPİ : Hesaba EFT Mesaj Referansı :2266_EFT25016599
 EFT Soru No : 207394 Gönderen : SANLIURFA B.B.B. ŞÜSKİ GENEL MÜDÜRLÜĞÜ
 Alan Banka : 15 - TİC. VAKİFLƏR BANKASIŞTA O. Alan Suba : 90001 IBAN MERKEZ SUBESİ
 Alici Hesap : TR42 [REDACTED]
 Haberleşme Masrafları : 0,00 TRY
 Toplam Masraf : 0,00 TRY Komisyon : 0,00 TRY
 Gönderilen EFT Tutarı : 90.000,00 TRY BSMV : 0,00 TRY
 Masraf Hesabı : 68038469 - 5005
 90.000,00 TRY tutarında Eft işleminin yapılmasını, Bu işlem için
 tarafıma bildirilen 0,00 TRY masraf alınmasını talep ederim.

Hesabınızdan 90.000,00 TL (Yalnız DOKSANBİNTL) Çekilmiştir.
 29/05/2025-15:26:33 OPCTTRAN ZB83866 SUYANIK

Saygılarımla
 T.C. ZİRAAT BANKASI A.Ş.
 INTERNET ŞUBESİ

Taraflar arasında tüm uyuşmazlıklarda, Banka'nın defter kayıtları ve belgeleri, müstenitili olsun olmasın, kesin ve aksi ileri sürelemez delil niteliğindedir.
 Merkez: Finanskent Mahallesi Finans Caddesi No:44A Ümraniye/İstanbul Ticaret Sicil No:475225-5 www.ziraatbank.com.tr

3. Payment Information Made to H**** B**.

Ziraat Bankası

HESAPTAN EFT

ŞUBE KODU/ADI : 2266/ŞANLIURFA TİCARİ ŞUBE	ŞANLIURFA B.B.B. ŞÜSKİ GENEL MÜDÜRLÜĞÜ
IBAN : TR19 0001 0022 6668 0384 6950 05	ŞANLIURFA B.B.B. ŞÜSKİ GENEL MÜDÜRLÜĞÜ
HESAP NUMARASI : 2266/68038469-5005	ATATÜRK MAH.
VERGİ DAİRESİ : TOPÇUMEYDANI VERGİ DAİRESİ	ATATÜRK BULVARI NO: 66 63200 HALİLİYE
VERGİ KİMLİK NO : 7990392457	ŞANLIURFA
İŞLEM TARİHİ : 22/04/2025-15:35:12 - F02158	
VALÖR : 22.04.2025	
İŞLEM YERİ : OPİM	

Karaköprü İlçesi Aşık Mahallesi 1181 Parsel üzerinde bulunan Üst Yapı Ürün Bedeli ödeme işi
 EFT TİPİ : Hesaba EFT Mesaj Referansı :2266_EFT25016464
 EFT Soru No : 301176 Gönderen : SANLIURFA B.B.B. ŞÜSKİ GENEL MÜDÜRLÜĞÜ
 Alan Banka : 205 - [REDACTED] BE
 Alici Hesap : TR53
 Haberleşme Masrafları : 0,00 TRY
 Toplam Masraf : 0,00 TRY Komisyon : 0,00 TRY
 Gönderilen EFT Tutarı : 200.000,00 TRY BSMV : 0,00 TRY
 Masraf Hesabı : 68038469 - 5005
 200.000,00 TRY tutarında Eft işleminin yapılmasını, Bu işlem için
 tarafıma bildirilen 0,00 TRY masraf alınmasını talep ederim.

Hesabınızdan 200.000,00 TL (Yalnız İKİYÜZBİNTL) Çekilmiştir.
 29/05/2025-15:26:33 OPCTTRAN NEAKTAS AYYALCIN

Saygılarımla
 T.C. ZİRAAT BANKASI A.Ş.
 INTERNET ŞUBESİ

Taraflar arasında tüm uyuşmazlıklarda, Banka'nın defter kayıtları ve belgeleri, müstenitili olsun olmasın, kesin ve aksi ileri sürelemez delil niteliğindedir.
 Merkez: Finanskent Mahallesi Finans Caddesi No:44A Ümraniye/İstanbul Ticaret Sicil No:475225-5 www.ziraatbank.com.tr

4. Payment Information Made to M***** B**.



HESAPTAN EFT

ŞUBE KODU/ADI : 2266/ŞANLIURFA TİCARİ ŞUBE
IBAN : TR19 0001 0022 6668 0384 6950 05
HESAP NUMARASI : 2266/68038469-5005
VERGİ DAİRESİ : TOPÇUMEYDANI VERGİ DAİRESİ
VERGİ KİMLİK NO : 7990392457
İŞLEM TARİHİ : 24/04/2025-15:26:06 - F02302
VALÖR : 24.04.2025
İŞLEM YERİ : OPİM

ŞANLIURFA B.B.B. ŞÜSKİ GENEL MÜDÜRLÜĞÜ
ŞANLIURFA B.B.B. ŞÜSKİ GENEL MÜDÜRLÜĞÜ
ATATÜRK MAH.
ATATÜRK BULVARI NO: 66 63200 HALİLİYE
ŞANLIURFA

Karaköprü İlçesi Aşık Mahallesi 1175 Parsel üzerinde bulunan Üst Yapı Ürün Bedeli ödeme işi
 EFT TİPİ : Hesaba EFT Mesaj Referansı :2266_EFT25016600
 EFT Sorgu No : 207395 Gönderen : ŞANLIURFA B.B.B. ŞÜSKİ GENEL MÜDÜRLÜĞÜ
 Alan Banka : 62 - T. [REDACTED] RKEZ SUBESİ
 Alıcı Hesap : TR96 [REDACTED]
 Haberleşme Masraf : 0,00 TRY
 Toplam Masraf : 0,00 TRY Komisyon : 0,00 TRY
 Gonderilen EFT Tutarı : 200.000,00 TRY BSMV : 0,00 TRY
 Masraf Hesabı : 68038469 - 5005
 200.000,00 TRY tutarında Eft işleminin yapılmasını, Bu işlem için
 tarafıma bildirilen 0,00 TRY masraf alınmasını talep ederim.

Hesabınızdan 200.000,00 TL (Yalnız İKİYÜZBİNTL) Çekilmiştir.
 29/05/2025-15:26:33 OPCTTRAN ZB83866 SUYANIK

Saygılarımza
 T.C. ZİRAAT BANKASI A.Ş.
 INTERNET ŞUBESİ

Taraflar arasında tüm uyuşmazlıklarda, Banka'nın defter kayıtları ve belgeleri, müstenitili olsun olmasın, kesin ve aksi ileri sürelemez delil niteliğindedir.
 Merkez: Finanskent Mahallesi Finans Caddesi No:44A Ümraniye/İstanbul Ticaret Sicil No:475225-5 www.ziraatbank.com.tr

5. Payment Information Made to M***** B**.



Hesaptan Hesaba Havale

ŞUBE KODU/ADI : 2266/ŞANLIURFA TİCARİ ŞUBE
IBAN : TR19 0001 0022 6668 0384 6950 05
HESAP NUMARASI : 2266/68038469-5005
VERGİ DAİRESİ : TOPÇUMEYDANI VERGİ DAİRESİ
VERGİ KİMLİK NO : 7990392457
İŞLEM TARİHİ : 21/04/2025-15:32:47 - F03143
VALÖR : 21.04.2025
İŞLEM YERİ : OPİM

ŞANLIURFA B.B.B. ŞÜSKİ GENEL M ŞANLIURFA
B.B.B. ŞÜSKİ GENEL
ŞANLIURFA B.B.B. ŞÜSKİ GENEL MÜDÜRLÜĞÜ
ATATÜRK MAH.
ATATÜRK BULVARI NO: 66 63200 HALİLİYE
ŞANLIURFA

Açıklama : Karaköprü İlçesi Aşık Mahallesi 1175 Parsel üzerinde bulunan Üst Yapı Ürün Bedeli ödeme işi
 Alacaklı Şube : 2535-İPEKYOLU/SANLIURFA SUBESİ
 Alacaklı Hesap : 824 [REDACTED]
 Alacaklı IBAN : TR88 [REDACTED]
 Alacaklı Adı Soyadı : [REDACTED]
 Alacaklı Vergi No :
 Komisyon : 0,00 TRY
 Havale Tutarı : 320.000,00 TRY

Hesabınızdan 320.000,00 TL (Yalnız ÜÇYÜZYİRMİBİNTL) Çekilmiştir.
 29/05/2025-15:26:33 ACHTOPHG ZB89450 EDURSUN

Saygılarımza
 T.C. ZİRAAT BANKASI A.Ş.
 INTERNET ŞUBESİ

Taraflar arasında tüm uyuşmazlıklarda, Banka'nın defter kayıtları ve belgeleri, müstenitili olsun olmasın, kesin ve aksi ileri sürelemez delil niteliğindedir.
 Merkez: Finanskent Mahallesi Finans Caddesi No:44A Ümraniye/İstanbul Ticaret Sicil No:475225-5 www.ziraatbank.com.tr

6. Payment Information Made to M***** B**.



Hesaptan Hesaba Havale

ŞUBE KODU/ADI : 2266/ŞANLIURFA TİCARİ ŞUBE
IBAN : TR19 0001 0022 6668 0384 6950 05
HESAP NUMARASI : 2266/68038469-5005
VERGİ DAİRESİ : TOPÇUMEYDANI VERGİ DAİRESİ
VERGİ KİMLİK NO : 7990392457
İŞLEM TARİHİ : 22/04/2025-15:35:11 - F02155
VALÖR : 22.04.2025
İŞLEM YERİ : OPİM

ŞANLIURFA B.B.B. ŞÜSKİ GENEL M ŞANLIURFA
B.B.B. ŞÜSKİ GENEL

ŞANLIURFA B.B.B. ŞÜSKİ GENEL MÜDÜRLÜĞÜ
ATATÜRK MAH.
ATATÜRK BULVARI NO: 66 63200 HALİLİYE
ŞANLIURFA

Açıklama : Karaköprü İlçesi Aşık Mahallesi 1181 Parsel üzerinde bulunan Üst Yapı Ürün Bedeli ödeme işi
 Alacaklı Şube : 2151-KARAKÖPRÜ/SANLIURFA SUBESİ
 Alacaklı Hesap : 5803 [REDACTED]
 Alacaklı IBAN : TR87 [REDACTED]
 Alacaklı Adı Soyadı : [REDACTED]
 Alacaklı Vergi No :
 Komisyon : 0,00 TRY
 Havale Tutarı : 200.000,00 TRY

Saygılarıza
T.C. ZİRAAT BANKASI A.Ş.
 INTERNET ŞUBESİ

Taraflar arasında tüm uyuşmazlıklarda, Banka'nın defter kayıtları ve belgeleri, müstenitli olsun olmasın, kesin ve aksi ileri sürelemez delil niteliğindedir.
 Merkez: Finanskent Mahallesi Finans Caddesi No:44A Ümraniye/İstanbul Ticaret Sicil No:475225-5 www.ziraatbank.com.tr

7. Payment Information Made to Y**** B**.



HESAPTAN EFT

ŞUBE KODU/ADI : 2266/ŞANLIURFA TİCARİ ŞUBE
IBAN : TR19 0001 0022 6668 0384 6950 05
HESAP NUMARASI : 2266/68038469-5005
VERGİ DAİRESİ : TOPÇUMEYDANI VERGİ DAİRESİ
VERGİ KİMLİK NO : 7990392457
İŞLEM TARİHİ : 21/04/2025-15:32:49 - F03146
VALÖR : 21.04.2025
İŞLEM YERİ : OPİM

ŞANLIURFA B.B.B. ŞÜSKİ GENEL MÜDÜRLÜĞÜ
ŞANLIURFA B.B.B. ŞÜSKİ GENEL MÜDÜRLÜĞÜ
ATATÜRK MAH.
ATATÜRK BULVARI NO: 66 63200 HALİLİYE
ŞANLIURFA

Karaköprü İlçesi Aşık Mahallesi 1181 Parsel üzerinde bulunan Üst Yapı Ürün Bedeli ödeme işi
 EFT Tipi : Hesaba EFT Mesaj Referansı : 2266_EFT25016214
 EFT Sorğu No : 267737 Gönderen : ŞANLIURFA B.B.B. ŞÜSKİ GENEL MÜDÜRLÜĞÜ
 Alan Banka : 15 - TİKA KİMLİKLİ BANKAŞALT A.Ş. - 00004 - İBAN MERKEZ SUBESİ
 Alıcı Hesap : TR88 [REDACTED]
 Haberleşme Masrafı : 0,00 TRY
 Toplam Masraf : 0,00 TRY Komisyon : 0,00 TRY
 Gönderilen EFT Tutarı : 200.000,00 TRY BSMV : 0,00 TRY
 Masraf Hesabı : 68038469 - 5005
 200.000,00 TRY tutarında Eft işleminin yapılmasını, Bu işlem için
 tarafıma bildirilen 0,00 TRY masraf alınmasını talep ederim.

Hesabınızdan 200.000,00 TL (Yalnız İKİYÜZBİNTL) Çekilmiştir.
 29/05/2025-15:26:33 OPCTTRAN ZB89450 EDURSUN

Saygılarıza
T.C. ZİRAAT BANKASI A.Ş.
 INTERNET ŞUBESİ

Taraflar arasında tüm uyuşmazlıklarda, Banka'nın defter kayıtları ve belgeleri, müstenitli olsun olmasın, kesin ve aksi ileri sürelemez delil niteliğindedir.
 Merkez: Finanskent Mahallesi Finans Caddesi No:44A Ümraniye/İstanbul Ticaret Sicil No:475225-5 www.ziraatbank.com.tr

8. Payment Information Made to O**** B**.



Hesaptan Hesaba Havale

ŞUBE KODU/ADI	:	2266/ŞANLIURFA TİCARİ ŞUBE
IBAN	:	TR19 0001 0022 6668 0384 6950 05
HESAP NUMARASI	:	2266/68038469-5005
VERGİ DAİRESİ	:	TOPÇUMEYDANI VERGİ DAİRESİ
VERGİ KİMLİK NO	:	7990392457
İŞLEM TARİHİ	:	22/04/2025-15:35:11 - F02156
VALÖR	:	22.04.2025
İŞLEM YERİ	:	OPİM

ŞANLIURFA B.B.B. ŞÜSKİ GENEL M ŞANLIURFA
B.B.B. ŞÜSKİ GENEL

ŞANLIURFA B.B.B. ŞÜSKİ GENEL MÜDÜRLÜĞÜ
ATATÜRK MAH.
ATATÜRK BULVARI NO: 66 63200 HALİLİYE
ŞANLIURFA

Açıklama : Karaköprü İlçesi Aşık Mahallesi 1181 Parsel üzerinde bulunan Üst Yapı Ürün Bedeli ödeme işi
 Alacaklı Şube : 1935-EMNİYET CADDESİ/ŞANLIURFA ŞUBESİ
 Alacaklı Hesap : 42750709 5005
 Alacaklı IBAN : TR17 [REDACTED]
 Alacaklı Adı Soyadı : [REDACTED]
 Alacaklı Vergi No :
 Komisyon : 0,00 TRY
 Havale Tutarı : 200.000,00 TRY

Saygılarımla
T.C. ZİRAAT BANKASI A.Ş.
 INTERNET ŞUBESİ

Hesabınızdan 200.000,00 TL (Yalnız İKİYÜZBİNTL) Çekilmiştir.
 29/05/2025-15:26:33 ACHTOPHG NEAKTAS AYTYALCIN

Taraflar arasında tüm uyuşmazlıklarda, Banka'nın defter kayıtları ve belgeleri, müstenitli olsun olmasın, kesin ve aksi ileri sürelemez delil niteliğindedir.
 Merkez: Finanskent Mahallesi Finans Caddesi No:44A Ümraniye/İstanbul Ticaret Sicil No:475225-5 www.ziraatbank.com.tr



Hesaptan Hesaba Havale

ŞUBE KODU/ADI	:	2266/ŞANLIURFA TİCARİ ŞUBE
IBAN	:	TR19 0001 0022 6668 0384 6950 05
HESAP NUMARASI	:	2266/68038469-5005
VERGİ DAİRESİ	:	TOPÇUMEYDANI VERGİ DAİRESİ
VERGİ KİMLİK NO	:	7990392457
İŞLEM TARİHİ	:	24/04/2025-15:23:07 - F02230
VALÖR	:	24.04.2025
İŞLEM YERİ	:	OPİM

ŞANLIURFA B.B.B. ŞÜSKİ GENEL M ŞANLIURFA
B.B.B. ŞÜSKİ GENEL

ŞANLIURFA B.B.B. ŞÜSKİ GENEL MÜDÜRLÜĞÜ
ATATÜRK MAH.
ATATÜRK BULVARI NO: 66 63200 HALİLİYE
ŞANLIURFA

Açıklama : Karaköprü İlçesi Aşık Mahallesi 1175 Parsel üzerinde bulunan Üst Yapı Ürün Bedeli ödeme işi
 Alacaklı Şube : 1935-EMNİYET CADDESİ/ŞANLIURFA ŞUBESİ
 Alacaklı Hesap : 42750709 5005
 Alacaklı IBAN : TR17 [REDACTED]
 Alacaklı Adı Soyadı : [REDACTED]
 Alacaklı Vergi No :
 Komisyon : 0,00 TRY
 Havale Tutarı : 50.000,00 TRY

Saygılarımla
T.C. ZİRAAT BANKASI A.Ş.
 INTERNET ŞUBESİ

Hesabınızdan 50.000,00 TL (Yalnız ELLİBİNTL) Çekilmiştir.
 29/05/2025-15:26:33 ACHTOPHG ZB83866

Taraflar arasında tüm uyuşmazlıklarda, Banka'nın defter kayıtları ve belgeleri, müstenitli olsun olmasın, kesin ve aksi ileri sürelemez delil niteliğindedir.
 Merkez: Finanskent Mahallesi Finans Caddesi No:44A Ümraniye/İstanbul Ticaret Sicil No:475225-5 www.ziraatbank.com.tr

9. Payment Information Made to İbrahim H**** Ş***.



HESAPTAN EFT

ŞUBE KODU/ADI : 2266/ŞANLIURFA TİCARİ ŞUBE
IBAN : TR19 0001 0022 6668 0384 6950 05
HESAP NUMARASI : 2266/68038469-5005
VERGİ DAİRESİ : TOPÇUMEYDANI VERGİ DAİRESİ
VERGİ KİMLİK NO : 7990392457
İŞLEM TARİHİ : 17/04/2025-13:51:17 - F00856
VALÖR : 17.04.2025
İŞLEM YERİ : OPİM

ŞANLIURFA B.B.B. ŞÜSKİ GENEL MÜDÜRLÜĞÜ
ŞANLIURFA B.B.B. ŞÜSKİ GENEL MÜDÜRLÜĞÜ
ATATÜRK MAH.
ATATÜRK BULVARI NO: 66 63200 HALİLİYE
ŞANLIURFA

YOLLUK BEDELİ

EFT TİPİ : Hesaba EFT Mesaj Referansı : 2266_EFT25015701
 EFT Sorğu No : 138626 Gönderen : ŞANLIURFA B.B.B. ŞÜSKİ GENEL MÜDÜRLÜĞÜ
 Alan Banka : 12 - HALK BANKASI Alın.Şube : 90001_İBAN MERKEZ SURF
 Alıcı Hesap : TR57 0001 2 [REDACTED]
 Haberleşme Masrafı : 0,00
 Toplam Masraf : 0,00 TRY Komisyon : 0,00 TRY
 Gönderilen EFT Tutarı : 18.333,78 TRY BSMV : 0,00 TRY
 Masraf Hesabı : 68038469 - 5005
 18.333,78 TRY tutarında Eft işleminin yapılmasını, Bu işlem için
 tarafıma bildirilen 0,00 TRY masraf alınmasını talep ederim.

Hesabınızdan 18.333,78 TL (Yalnız ONSEKİZBİNÜÇYÜZOTUZÜÇTYİLETMİŞSEKİZKR)
 Çekilmiştir.
 29/05/2025-15:27:16 ACHTOPEG ZB94240

Saygılarımla
T.C. ZİRAAT BANKASI A.Ş.
 INTERNET ŞUBESİ

Taraflar arasında tüm uyuşmazlıklarda, Banka'nın defter kayıtları ve belgeleri, müstenitili olsun olmasın, kesin ve aksi ileri sürelemez delili niteliğindedir.
 Merkez: Finanskent Mahallesi Finans Caddesi No:44A Ümraniye/İstanbul Ticaret Sicil No:475225-5 www.ziraatbank.com.tr

10. Payment Information Made to M***** Ş***.



Hesaptan Hesaba Havale

ŞUBE KODU/ADI : 2266/ŞANLIURFA TİCARİ ŞUBE
IBAN : TR19 0001 0022 6668 0384 6950 05
HESAP NUMARASI : 2266/68038469-5005
VERGİ DAİRESİ : TOPÇUMEYDANI VERGİ DAİRESİ
VERGİ KİMLİK NO : 7990392457
İŞLEM TARİHİ : 21/04/2025-15:32:48 - F03144
VALÖR : 21.04.2025
İŞLEM YERİ : OPİM

ŞANLIURFA B.B.B. ŞÜSKİ GENEL M ŞANLIURFA
B.B.B. ŞÜSKİ GENEL
ŞANLIURFA B.B.B. ŞÜSKİ GENEL MÜDÜRLÜĞÜ
ATATÜRK MAH.
ATATÜRK BULVARI NO: 66 63200 HALİLİYE
ŞANLIURFA

Açıklama : Karaköprü İlçesi Aşık Mahallesi 1181 Parsel üzerinde bulunan Üst Yapı Ürün Bedeli ödeme işi
 Alacaklı Şube : 2535-İPEKYOLU/ŞANLIURFA ŞUBESİ
 Alacaklı Hesap : 56367962 5002
 Alacaklı IBAN : TR9 [REDACTED]
 Alacaklı Adı Soyadı [REDACTED]
 Alacaklı Vergi No :
 Komisyon : 0,00 TRY
 Havale Tutarı : 460.000,00 TRY

Hesabınızdan 460.000,00 TL (Yalnız DÖRTYÜZALTMIŞBİNTL) Çekilmiştir.
 29/05/2025-15:27:16 ACHTOPHG ZB89450 EDURSUN

Saygılarımla
T.C. ZİRAAT BANKASI A.Ş.
 INTERNET ŞUBESİ

Taraflar arasında tüm uyuşmazlıklarda, Banka'nın defter kayıtları ve belgeleri, müstenitili olsun olmasın, kesin ve aksi ileri sürelemez delili niteliğindedir.
 Merkez: Finanskent Mahallesi Finans Caddesi No:44A Ümraniye/İstanbul Ticaret Sicil No:475225-5 www.ziraatbank.com.tr

Annex-4: Official Letter from Şanlıurfa Provincial Directorate of Agriculture and Forestry

Evrak Tarih ve Sayısı: 17.11.2025-174116

Evrak Tarih ve Sayısı: 17/11/2025-434240



T.C.

ŞANLIURFA VALİLİĞİ
İl Tarım ve Orman Müdürlüğü



Sayı : E-11718932-502-21969463

14.11.2025

Konu : Ağaç Bedelleri Hk.

ŞANLIURFA BÜYÜKŞEHİR BELEDİYE BAŞKANLIĞINA
(Emlak ve Kamulaştırma Şube Müdürlüğü)

İlgı : Plan Proje Dairesi Başkanlığının 173229 Sayılı yazısı.

İlgide kayıtlı yazida belirtilen Karaköprü Aşık Mahallesi 1175-1177 ve 1181 nolu parcellerdeki ağaç ürün bedel tablosu yazımız ekinde gönderilmiştir.

Bilgilerinize rica ederim.

Mehmet Salih SÖĞÜT
İl Müdürü

Ek: Tablo (1 Sayfa)

ŞANLIURFA İL TARIM VE ORMAN MÜDÜRLÜĞÜ 2024-2025 YILI ORTALAMA AĞAÇ BEDELLERİ

Ağacın Türü	1-5 Yaş		6-10 Yaş		11-20 Yaş	
	Min.	Maks.	Min.	Maks.	Min.	Maks.
Antepfıstığı	500	1000	1250	2000	2000	3000
Zeytin	300	750	1000	1500	1500	2500

Hazırlayan
Ahmet GÜNEŞ
Ziraat Mühendisi

Onaylayan

Mehmet KIZILDEMİR
Sıkkisel Üretim ve Bitki Sağlığı
Şube Müdürü U.